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	Date: November 12, 2009 Amended: June 18, 2018
	Amended: February 19, 2020

Statement	In the event that a school bus is involved in an accident the priority is ensuring the safety and securing of the students. Acknowledging there can be a range of severity of accidents/incidents there are specific requirements for each level of accident/incident and the requirements are predicated on the severity of the situation.	
Levels of Accidents/Incidents	The following are the identified levels of accidents and incidents:	
	Level 1 any injury sustained (student or driver) that requires medical intervention Level 2 need to change off bus only- could involve minor injuries that can be treated by driver Level 3 delay in travel time	
	The procedures for Level 1 require that emergency services (i.e. police, ambulance, fire) must be called to the scene, immediately. Bus Driver Responsibilities: Ensure the safety of the passengers; Verify passengers' condition; Contact dispatch to report incident and request emergency services, ensuring that location is provided; Assist any injured passenger without moving him/her, unless absolutely necessary, until emergency services arrives; Assign bus patrols or other responsible students to keep students together until such time as emergency services arrive; Complete required reports of accident/incident. Bus Operator Responsibilities: Call emergency services	
	 Immediately inform WESTS as well as the school principal(s) about the details of the 	



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accident/incident including any information about the condition of passengers and driver; Provide a list of students that should be on the bus to the principal; Dispatch a replacement vehicle to the scene to transport any passengers once they are free to leave the scene; Dispatch the safety or security personnel to conduct the accident investigation; Submit the accident report to WESTS within 24 hours of the accident/incident. Input accident/incident report in the Centralized Reporting System (CRS) as required, within 24 hours of the accident/incident. **WESTS Staff Responsibilities:** Call the pertinent board contact; Follow up with school principal to see if they have been informed and provide them with a list of all students at the bus if it has not been provided by the bus operator, including contact numbers; Follow the direction of the pertinent school board with respect to communication and attendance at the scene or the hospital; Follow up with bus operator to determine status and ensure that all procedures have been followed: School Official Responsibilities: Forward instructions to the General Manager, WESTS or designate; Identify spokesperson for media and parent/quardian inquiries; Inform General Manager, WESTS of any new developments. **Procedures: Bus Driver Responsibilities:** Level 2 and Level 3 Ensure that all passengers are safe; Contact dispatch services to: Inform dispatch of time and location of accident/incident

Request police dispatch, if necessary; and



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- Request replacement vehicle, if required.
- Comfort the students until such time as the replacement vehicle arrives and ensure a safe transfer of students to the replacement vehicle.

Bus Operator Responsibilities:

- Dispatch appropriate emergency services to the scene of the accident/incident;
- Dispatch a replacement bus if required;
- Inform WESTS of accident/incident;
- Inform school principal;
- Input information in to Centralized Reporting System within 24 hours after accident/incident.

WESTS Responsibilities:

- Inform the pertinent board contact;
- Review accident information in Centralized Reporting System and score operator on handling of accident/incident.

Approved by Motion ETC#09-07; Dated: November 20, 2009

Amendment approved by Board of Directors - June 21, 2018

Amendment approved by Board of Directors - April 16, 2020