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GP-01

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	Date : March 20, 2024

Statement	The following policies set out expectations, processes, duties, and terms of service provision for the parties identified in the policies. The policies apply to the Board of Directors of Windsor Essex Student Transportation Services (WESTS), staff of WESTS, School Board Administration, School Bus Operators, Parents and Guardians and Students.
Policy Development	The General Manager of WESTS is responsible for the development and implementation of all operational policies. All policies are approved by the Board of Directors. The General Manager is responsible for the ongoing review and update of policies. Review of policies is completed on an annual basis.
Categories	The policies are broken down into the following categories: AT – Accessible Transportation E – Eligibility RR- Roles and Responsibilities SD – Service Delivery SS – Student Safety
Generalities	Any reference to the terms as defined in Policy GP-02 Terms and Definitions are applicable to all policies unless otherwise specified. Any dispute regarding the interpretation of the policies will be resolved through Policy SD-03 Appeal Process.